

Integration Principles

Integration

In essence, integration is the ability for Sympli to communicate with other systems, to allow subscribers to access the Sympli platform without interacting with our user interface.

Integration with Sympli allows data exchange between our systems and the systems of a third party integrator, to enrich the user experience and allow for an efficient workflow for our subscribers. This is achieved through Application Programming Interfaces (**APIs**), and involves the transfer of specific types of data between Sympli and a third party integrator, to be used in a specific way. Sympli uses similar APIs to communicate with land registries, revenue offices, and financial institutions safely and securely.

Current integration offering

Sympli currently offers limited integration. The integration available to a third party integrator depends on the class into which that integrator falls, having regard to the purpose, depth, and nature of the integration sought. If you wish to integrate with Sympli, or are interested in finding out more about integration, including the terms and conditions relevant to your class, please contact Sympli through our [Contact us page](#).

Future integration offering

Sympli intends to expand its integration offering over time to a wider variety of third party integrators, such as practice management software and financial institutions. Third party integrators fall into different classes, depending on the purpose, depth, and nature of the integration provided, and Sympli treats all third party integrators within their class on an equivalent basis in accordance with the Model Operating Requirements.

Sympli's integration offering will vary over time and be responsive to feedback from our subscribers and third party integrators.

Security and confidentiality

When considering potential third party integrators, safety and security is a key priority at Sympli. Sympli will ensure that any potential third party integrators have appropriate safeguards in place prior to connecting with their systems through APIs or otherwise. Additionally, any confidential information received by potential third party integrators, including any commercially sensitive information about their platform and system, will be kept confidential by Sympli.